



# Division of Motor Vehicles



# DMV Mission



*Mission - To enhance public safety on the roadways of New Hampshire by ensuring that our drivers, vehicles, and service providers are properly credentialed and by providing resources for the maintenance of our roadway infrastructure.*



# By the numbers

(calendar year 2020)



- ▶ Total Number of Registered Vehicles
  - ▶ **1,609,072**
- ▶ Total Number of Walking Disability Placards
  - ▶ **124,361**
- ▶ Total Number of Registered Boats
  - ▶ **103,018 ( north of 105,000 this year! )**
- ▶ Dealers (all types)
  - ▶ **1,666**
- ▶ Inspection Stations
  - ▶ **2,140**
- ▶ Total Number of Vanity Plates Issued
  - ▶ **167,273**



90% of our time on 10% of the business...



- ▶ Farm vehicles
- ▶ Agriculture vehicles



# Farm Plates



- ▶ RSA 21:34-a Farm, Agriculture, Farming
  - ▶ Must be involved (know your definitions)
- ▶ RSA 261:84 Farm Plates
  - ▶ What type of vehicle qualifies:
    - ▶ Truck, Tractor-truck or semi-trailer
- ▶ Each applicant for a Farm Plate must sign....
  - ▶ I, the undersigned, fully understand the limitations concerning the use of trucks, tractor-trucks, or semi-trailers registered under RSA 261:84, and hereby certify that my vehicle will be used only for agricultural and farming purposes and uses incidental thereto.

Signed:

\_\_\_\_\_

Date: \_\_\_\_\_



# Ask the questions



- ▶ Is the vehicle used solely for the transportation of agricultural products produced on and meant to be used in connection with the operation of a farm or farms owned, operated or occupied by the registrant?
- ▶ Do you understand the vehicle cannot transport wood and or lumber for sale other than for use with incidental farm operations?
- ▶ Do you understand that you cannot transport milk for retail delivery?
- ▶ Do you understand that a Farm Plate can only be placed on a Truck, Truck-tractor or Semi-Trailer?
- ▶ Do you understand that you must sign the form outlined in RSA 261:84



# “I understand”



- ▶ III. To be eligible for the issuance of a farm vehicle registration, the applicant shall sign the following form which the treasurer of a city or such other official as the city government may designate or the town clerk shall provide. This form shall be provided to the applicant upon request without further evidence from the applicant that the plate shall be used for purposes of this section.

I, the undersigned, fully understand the limitations concerning the use of trucks, tractor-trucks, or semi-trailers registered under RSA 261:84, and hereby certify that my vehicle will be used only for agricultural and farming purposes and uses incidental thereto.

\_\_\_\_\_

Date: \_\_\_\_\_



# Agriculture Vehicles



- ▶ RSA 21:34-a Farm, Agriculture, Farming
  - ▶ Must be involved (know your definitions)
- ▶ RSA 259:2-a Agricultural/Industrial Utility Vehicle
  - ▶ "Agricultural/industrial utility vehicle" shall mean a vehicle, **including an off highway recreational vehicle**, with 4 or 6 wheels, an internal combustion engine or electric motor, or both, but excluding a tractor, equipped in accordance with the provisions of RSA 261:41-a, III, that is capable of carrying not more than 6 occupants, has a load capacity of 1,500 pounds or less, and is in use for farming, agricultural, or light industrial uses, and is limited to ways or portions of ways where such vehicles are allowed and having posted speed limits of 40 miles per hour or less, within a 10 mile radius from an entrance to land used by the farm or a 2 mile radius from the entrance to the light industrial complex or construction site, and subject to any other special conditions established by the government authority controlling the way.





# Ask the questions



- ▶ Does the vehicle have 4 or 6 wheels?
- ▶ Does it have a load capacity of 1500 pounds or less?
- ▶ Does it have an internal combustion engine, electric motor or both
- ▶ (excluding a tractor)?
- ▶ Is it used for agricultural, farming or light industrial use as outlined RSA 21:34?



# Current DMV Operations



## ▶ Streamlined, Convenient Services

1. **Appointments** – Conveniently make appointments online to renew a license, request a duplicate license, pay a ticket or plead not guilty.  
Go to [dmv.nh.gov](http://dmv.nh.gov) to make an appointment
2. **Drop Box Services** – Use drop boxes when time permits. Drop boxes are available outside the DMV, full time at all locations, for most transactions.  
Go to [dmv.nh.gov](http://dmv.nh.gov) to learn more
3. **Mail** – Conduct a variety of transactions through the mail.  
Go to [dmv.nh.gov](http://dmv.nh.gov) to learn more

## ▶ Avoid waiting in line

1. Renew a license on your lunch break
2. Replace a lost license before work

## ▶ Walk-in services are available, but wait times cannot be guaranteed



# Parting words



- ▶ How to help
  - ▶ Be available for each other
    - ▶ New clerks need our help! Our best asset is each other!
  - ▶ If you are unsure, ask the question before hitting “ENTER”
    - ▶ Phone a friend or the MA helpdesk
      - ▶ Answering the question is much easier than fixing a problem
  - ▶ Have a plan
    - ▶ Illness or other reason for office closures
      - ▶ Notify the DMV and alert surrounding towns
  - ▶ There is nothing that we can't accomplish together!
    - ▶ Your customers are our customers. Your issues are our issues



Thank you!

Do you have questions?